

HomeControl2.0

Activating Guard Response

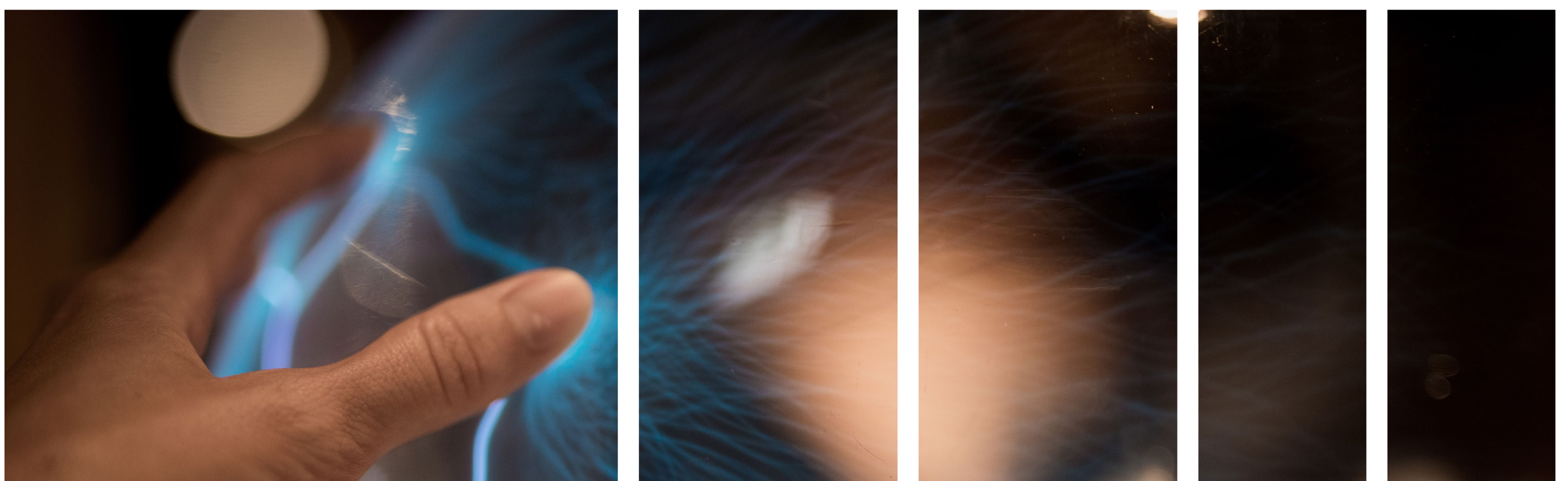
GUARD RESPONSE

Rapid. Real-time. On-demand.

Activation Process - made simple

This guide shows how to enable Guard Response in the HomeControl2.0 app, from downloading the app, adding a system, and activating professional guard support.

Whether you're a user or an installer, you'll find clear steps to set up monitoring that puts control in your hands.



Please note: the system must already be added to PyronixCloud, and Guard Response set up and paid for on the installer's account.

If Guard Response isn't enabled yet, this video will help:

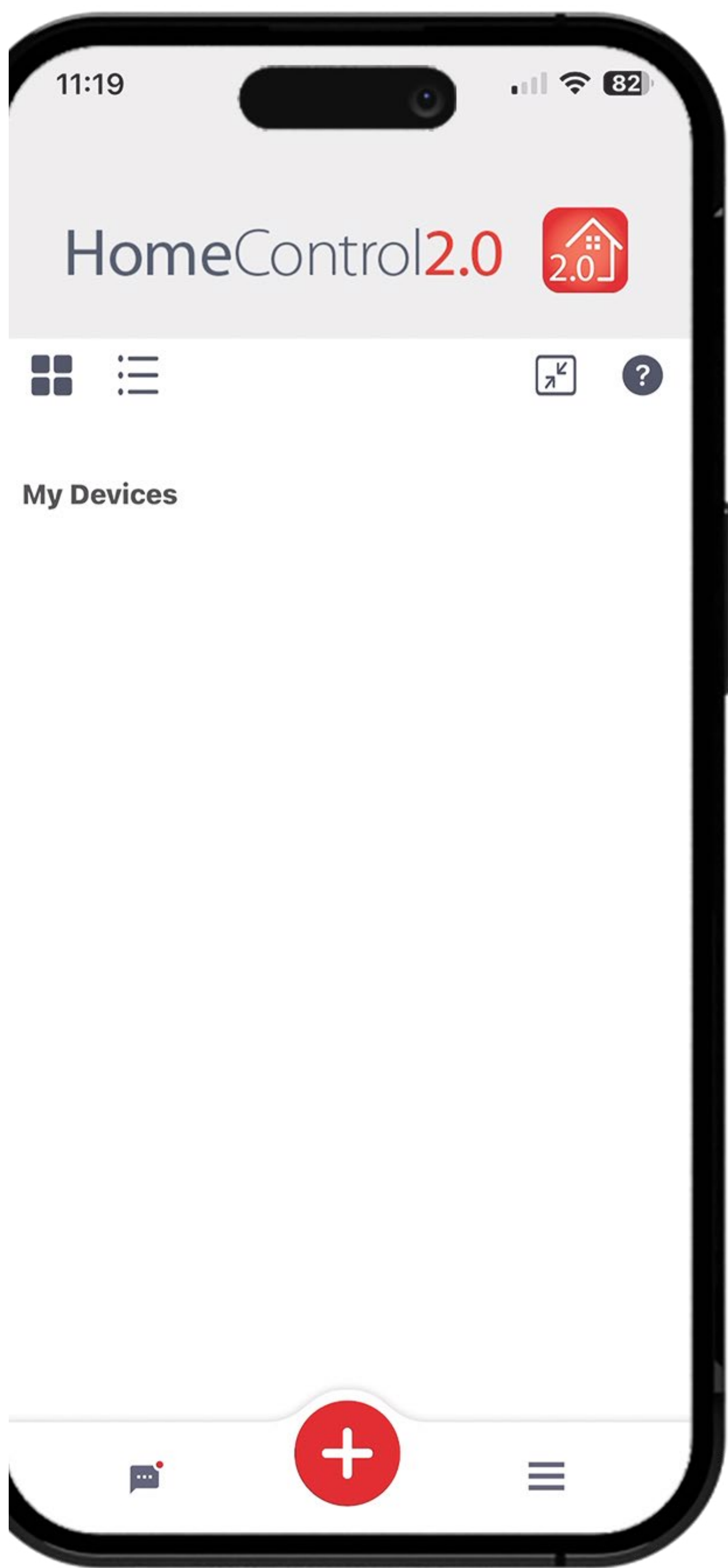
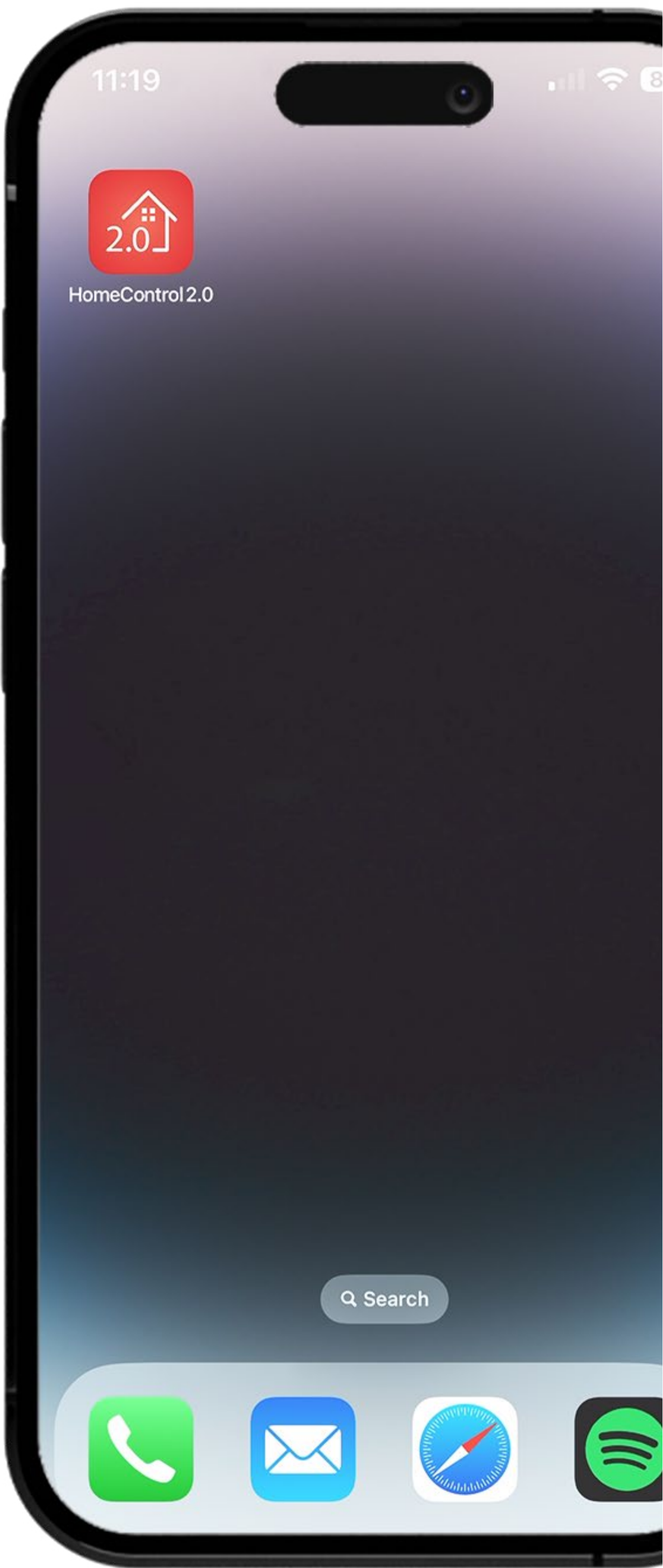


<https://bit.ly/gr-cloud>

If the app is already installed and the system operational, you can skip ahead to the '[Terms and Conditions](#)' section.

HomeControl2.0

To get started, you will first need to download the HomeControl2.0 app. This can be found by visiting either the Apple App Store or Google Play Store and searching for 'Pyronix'. Once the app is downloaded and installed on your smart device, simply open it to begin the setup process.



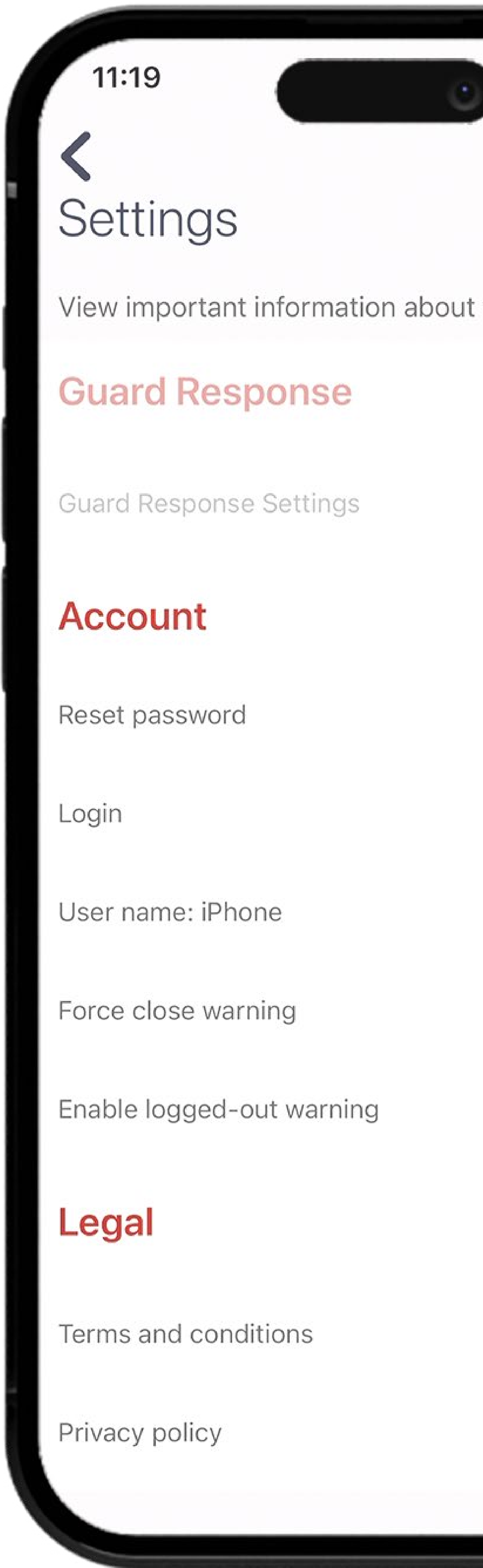
Once opened, you will be presented with the homescreen. When you have logged into your PyronixCloud account and your install is complete, the homescreen will display all systems, cameras and smart devices (such as SmartPlugs) - as well as any scenes you may have set up.

Logging into PyronixCloud

To access your security system remotely through the app, you'll need to sign into your PyronixCloud account. First, tap the hamburger icon (≡) in the lower right corner of the app, then select 'Login' from the options under 'Account'.

This will bring you to the login screen where you can enter your registered email address and PyronixCloud password.

If you don't have a PyronixCloud account yet, you can create one by selecting the 'Create One' option and following the prompts to set up your account with a valid email and secure password.



11:19

Signal strength icon, Wi-Fi icon, 82% battery icon



Sign in with your HomeControl Cloud account

Your HomeControl Account will give you access across yours and your Family's devices, to all your security systems, smart plugs, settings and more, enabling you to have complete control over your home or business devices and access.

Email

Password



[Forgotten password](#)

Save Credentials



Auto-Login



Login 



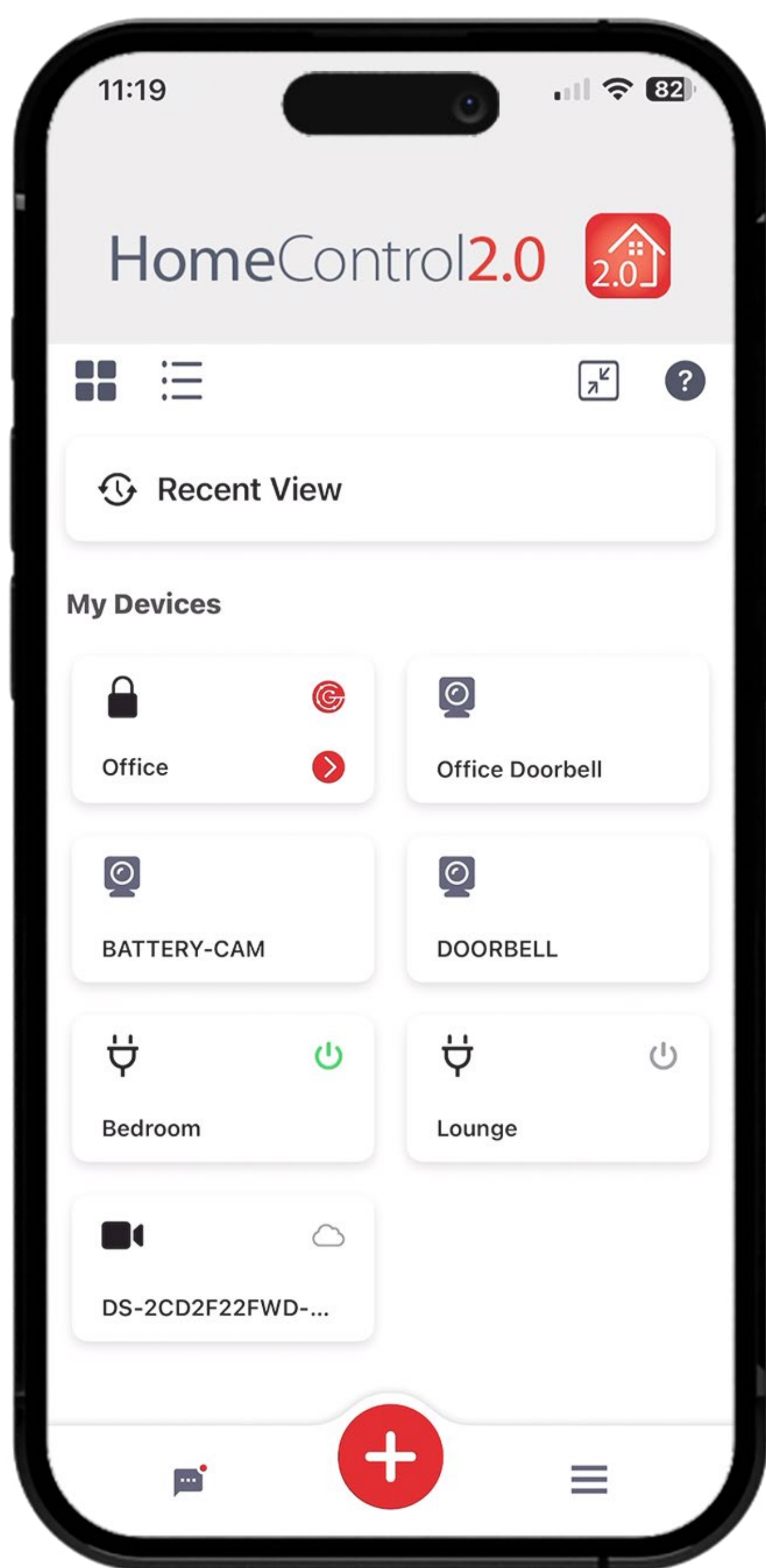
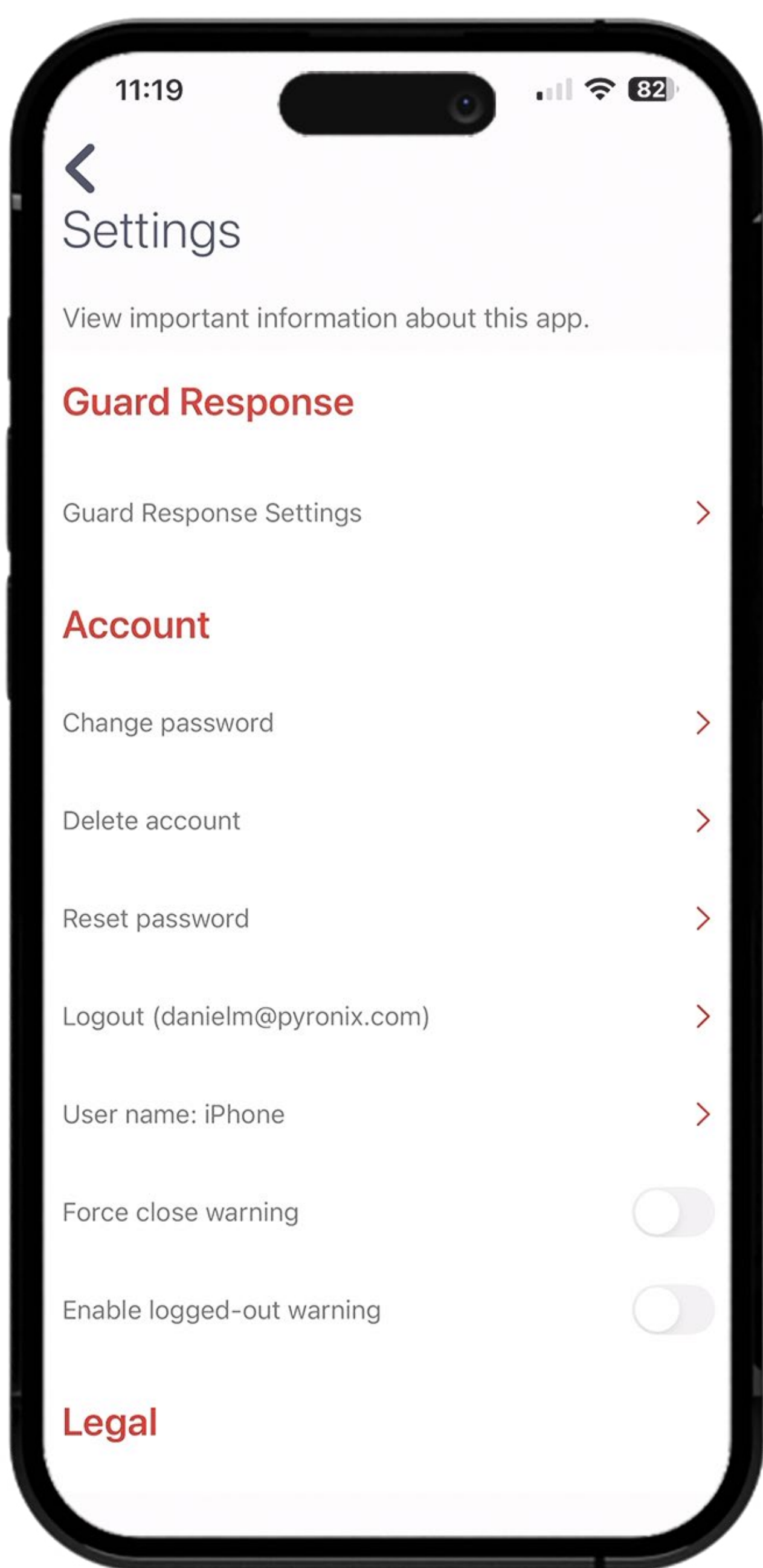
[Terms and Conditions](#) | [Privacy Policy](#)

Don't have an account?

[Create one](#)

Save your details when logging in to enable

Biometric Authorisation



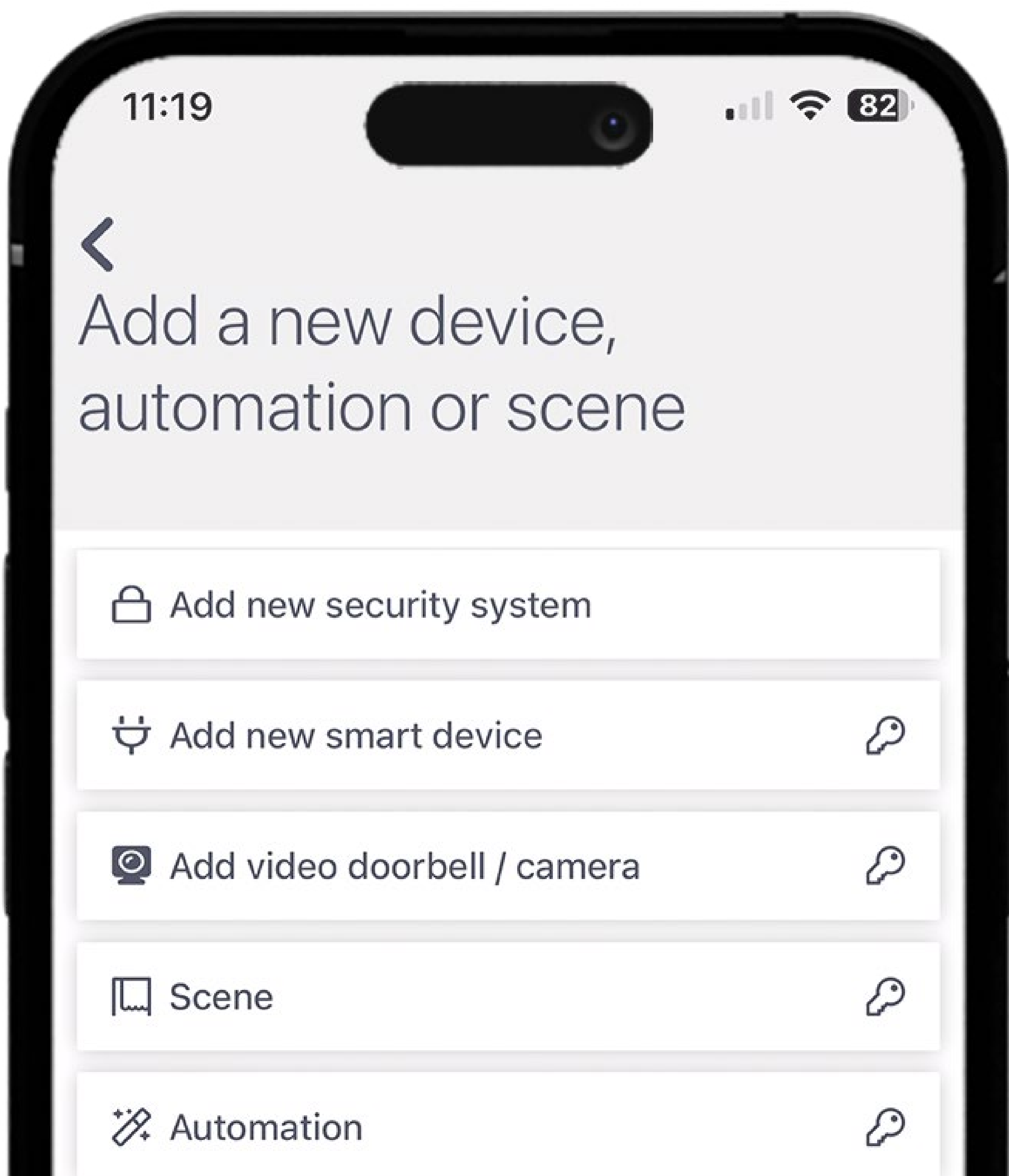
Adding the system

Once you've logged into your account, return to the homescreen by tapping the '<' icon in the top-left corner.

If your PyronixCloud account already has cameras and smart devices linked, these will now appear on the home screen.

To add your new system, tap the '+' icon in the bottom navigation bar.

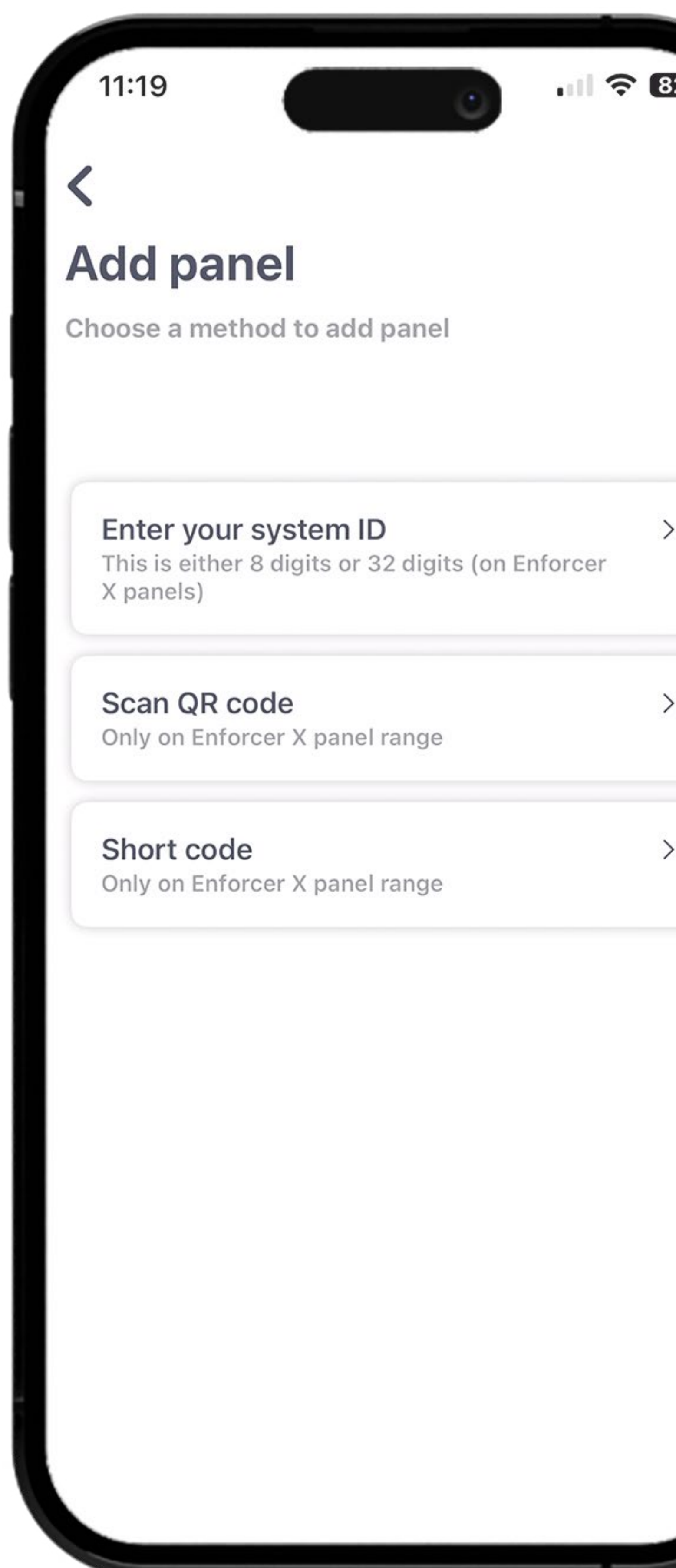




To add your new system to your smart device, select 'Add new security system' from the available options.

This will begin the process of linking your panel to the app.

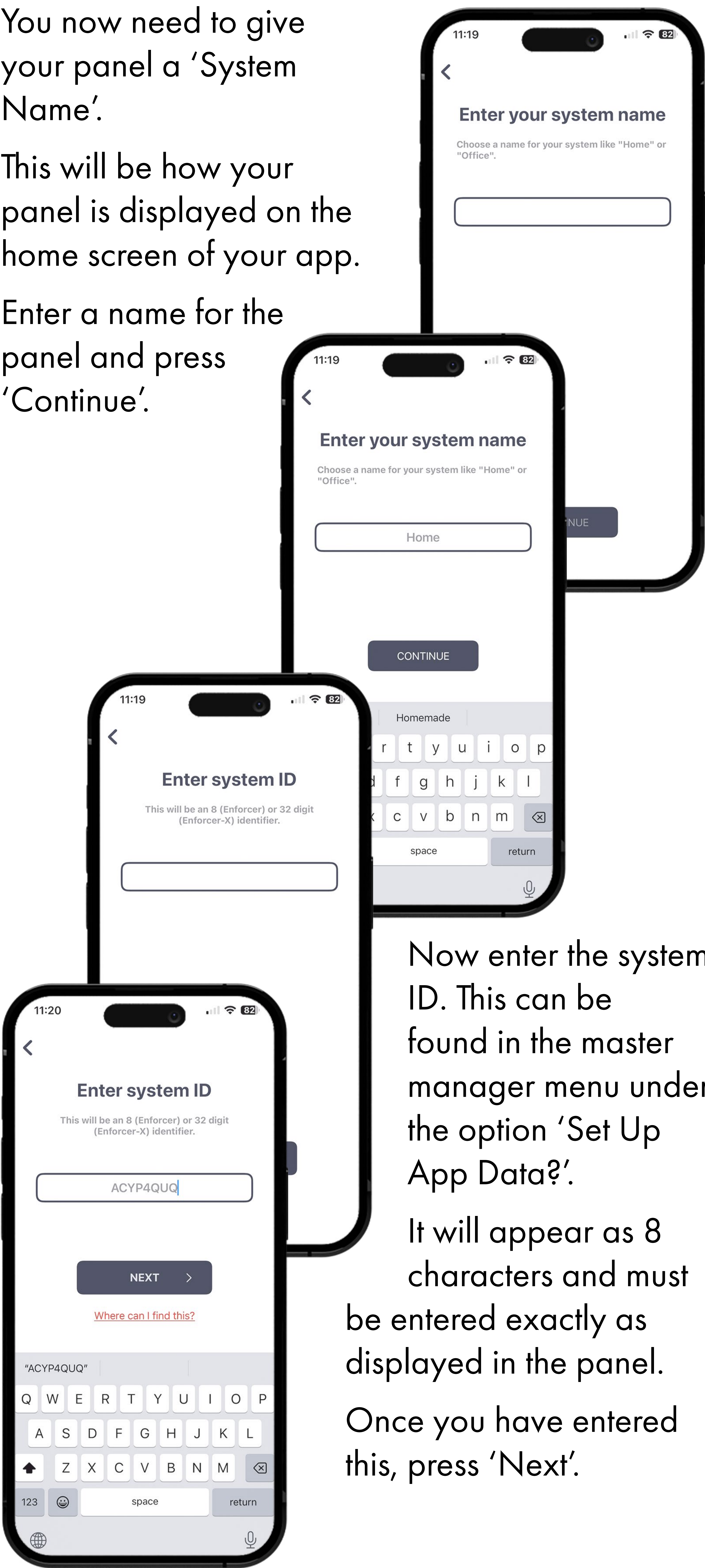
On the next screen, tap 'Enter your system ID' to manually input the unique ID of your system.



You now need to give your panel a 'System Name'.

This will be how your panel is displayed on the home screen of your app.

Enter a name for the panel and press 'Continue'.



Now enter the system ID. This can be found in the master manager menu under the option 'Set Up App Data?'.

It will appear as 8 characters and must be entered exactly as displayed in the panel.

Once you have entered this, press 'Next'.

HomeControl2.0



Recent View

My Devices



Home



Guard Response T&Cs
You must accept the terms and conditions to use the Guard Response service.

Ignore

Take me there

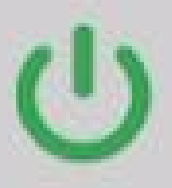


Office Doorbell

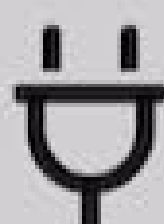
BATTERY-CAM



DOORBELL



Bedroom

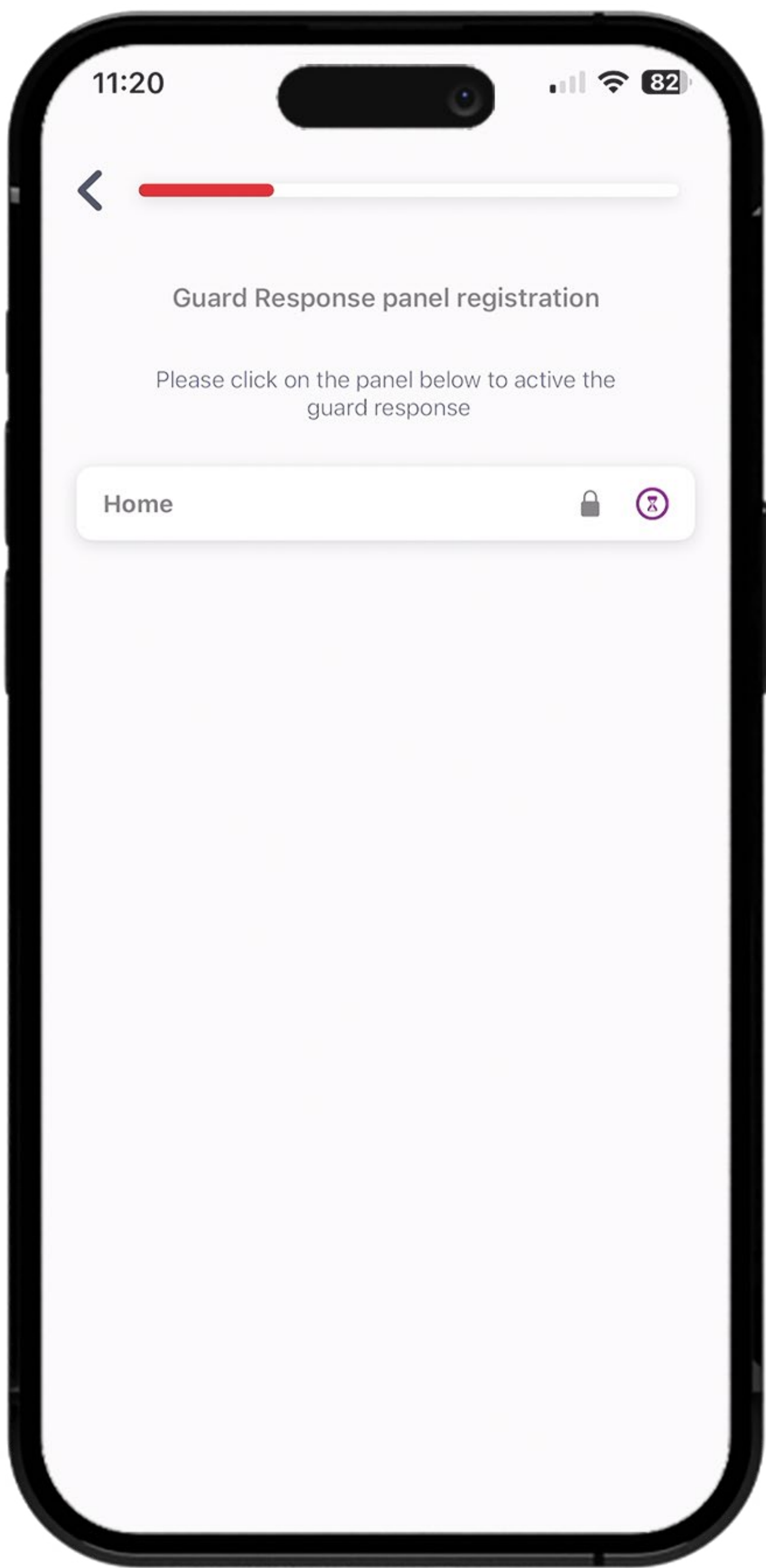


Lounge

Automatically prompted to accept the
Terms & Conditions



Terms and Conditions



On this screen, you'll see a list of all panels you have access to that have Guard Response enabled and are awaiting the final stage of setup.

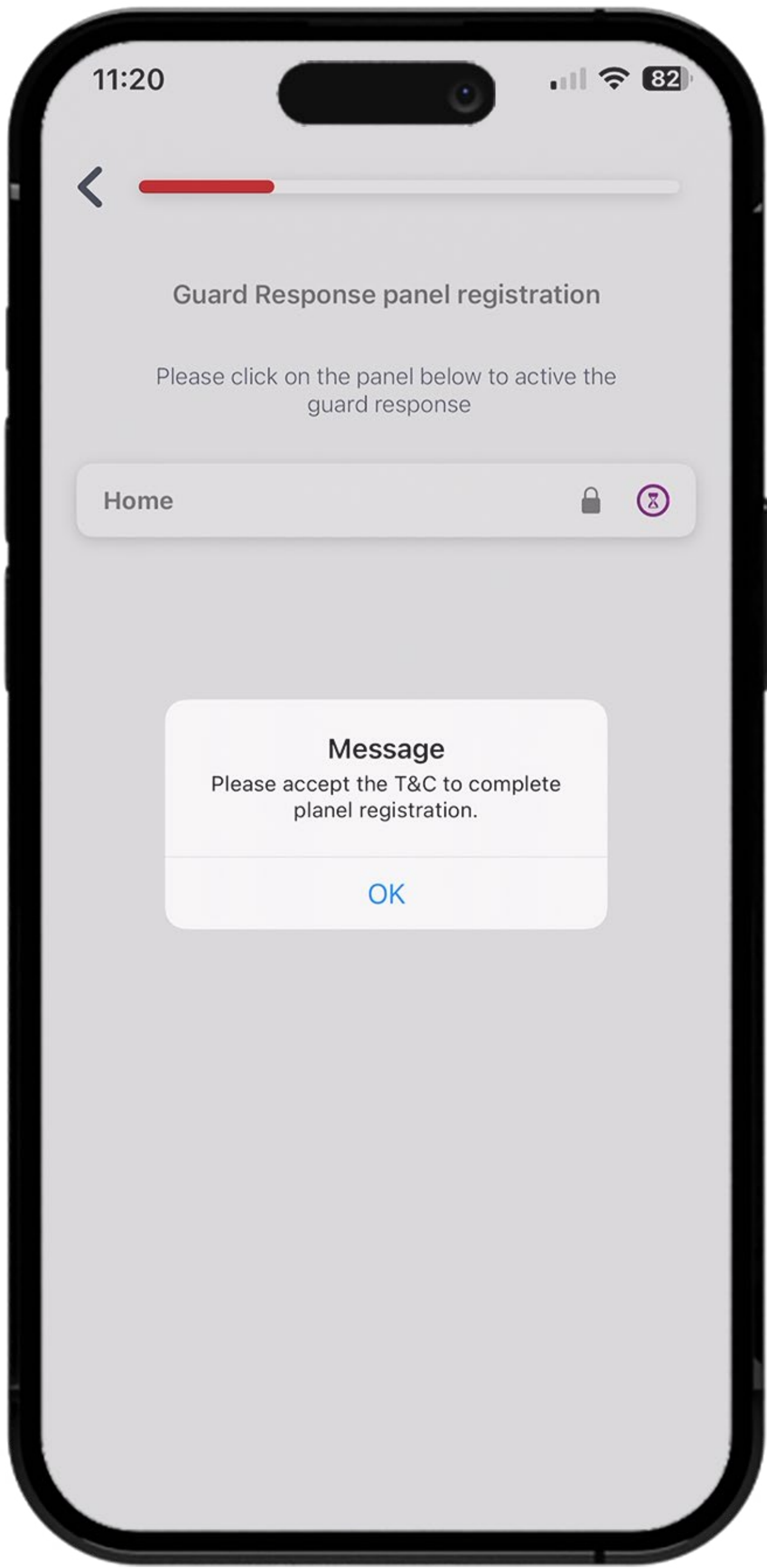
In most cases, this will only show the panel you've recently added, for which your installer has just activated Guard Response.

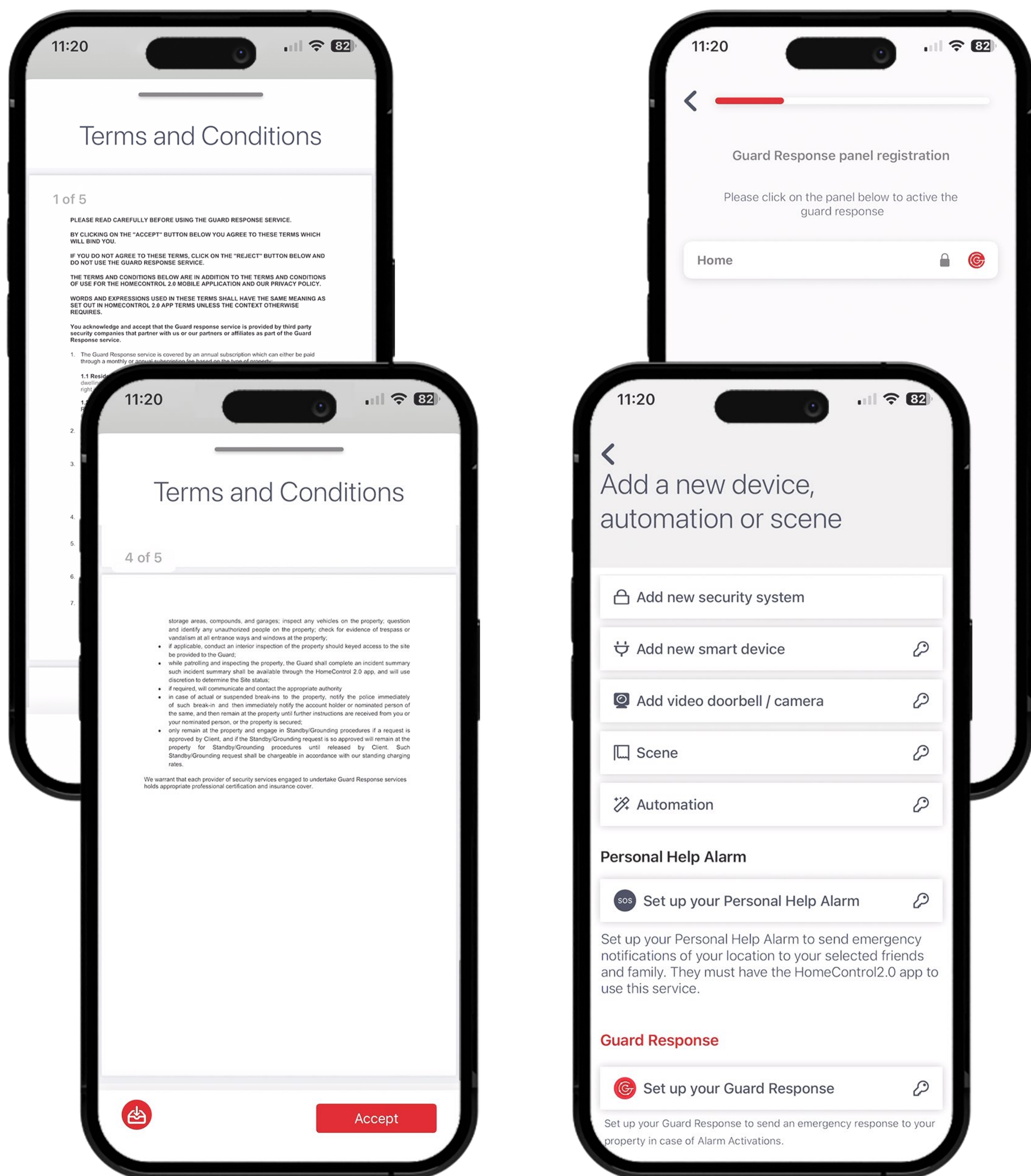
This step is required to complete the setup process and ensure the service can be fully activated.

Select your panel from the list to continue.

You'll then see a message prompting you to review and accept the Guard Response Terms and Conditions.

Press 'OK' to proceed and view the Terms and Conditions in full.





Scroll down to read all of the Terms and Conditions in full.

Once you've finished, you'll have the option to download them as a PDF for your records.

Press 'Accept' to confirm you agree to the Terms and Conditions.

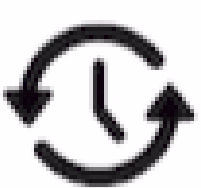
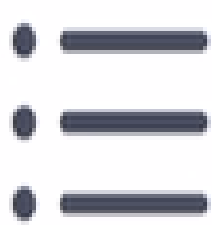
After accepting, you'll be returned to the previous screen.

You'll notice that your panel now displays a red Guard Response logo on the right side of the tile.

This indicates that setup is complete and Guard Response is now active and ready to use on your device.

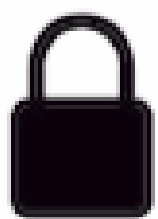
Tap '<' to return to the homescreen.

HomeControl2.0

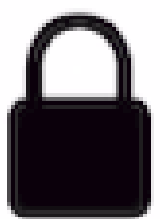


Recent View

My Devices



Home



Office



CAM



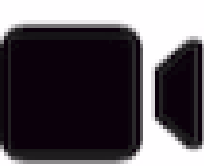
DOORBELL



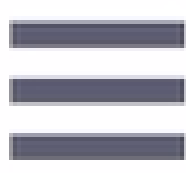
Bedroom



Lounge



DS-2CD2F22FWD-...



Quick Summary

Before you begin, please make sure the system is added to PyronixCloud and Guard Response has been set up and paid for through the installer's account.

Download and open HomeControl2.0.

1. Open the App Store or Google Play Store on your smart device.
2. Search for 'Pyronix' and download the HomeControl2.0 app.
3. Launch the app once installation is complete.

Log into or create a PyronixCloud account.

4. Tap the hamburger icon (\equiv) in the lower right corner.
5. Select 'Login'.
6. Enter your PyronixCloud credentials, or create a new account if needed.
7. Once logged in, tap the '<' icon to return to the homescreen.

Add the panel to your PyronixCloud account.

8. Tap the '+' icon in the centre of the bottom navigation bar.
9. Select 'Add new security system'.
10. Choose 'Enter your system ID'.
11. Enter a name for your system.
12. Input the 'System ID' provided with your panel.

Accept the terms and conditions.

13. When prompted, tap 'Take me there'.
14. Select your panel from the list.
15. Tap 'OK' on the pop-up message.
16. Read and accept the Terms and Conditions again.
17. Tap the '<' icon in the top left corner to return to the homescreen.

Guard Response is enabled.



Guard Response in Numbers



1 Payment

With a single annual payment, you're covered for the whole year – no hidden fees.



2 Callouts

Up to two professional guard callouts included per year.



3 Layers of Response

Guards assess, secure, and report – giving you full reassurance



4 Reasons to Relax

No false alarm fines, keyholder chases, late-night dashes, or guesswork.



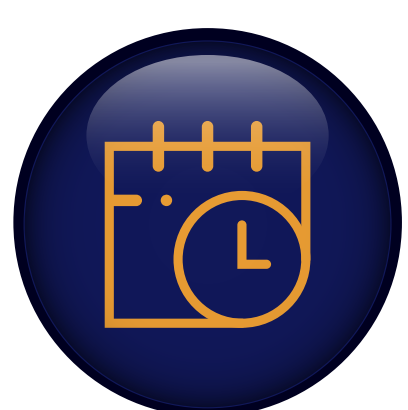
5 Ways You Stay in Control

Get app alerts, system updates, real-time notifications, callout tracking, and event history.



6 Steps to Peace of Mind

Alarm triggered. Signal sent. Alarm confirmed. Guard dispatched. Property checked. Report delivered.



7 Days a Week

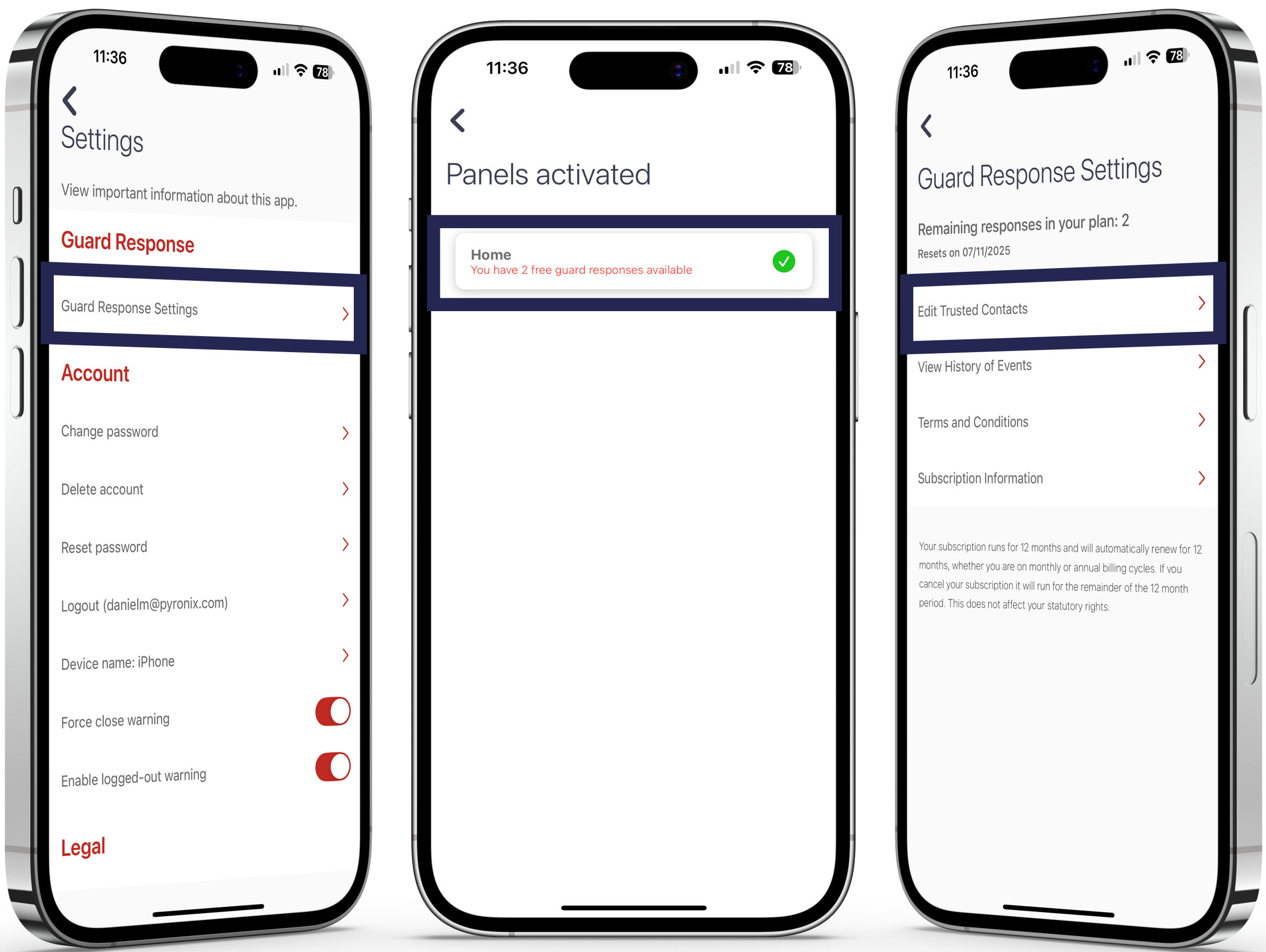
Service runs 24/7, all year round – including weekends and holidays.

Additional Contacts

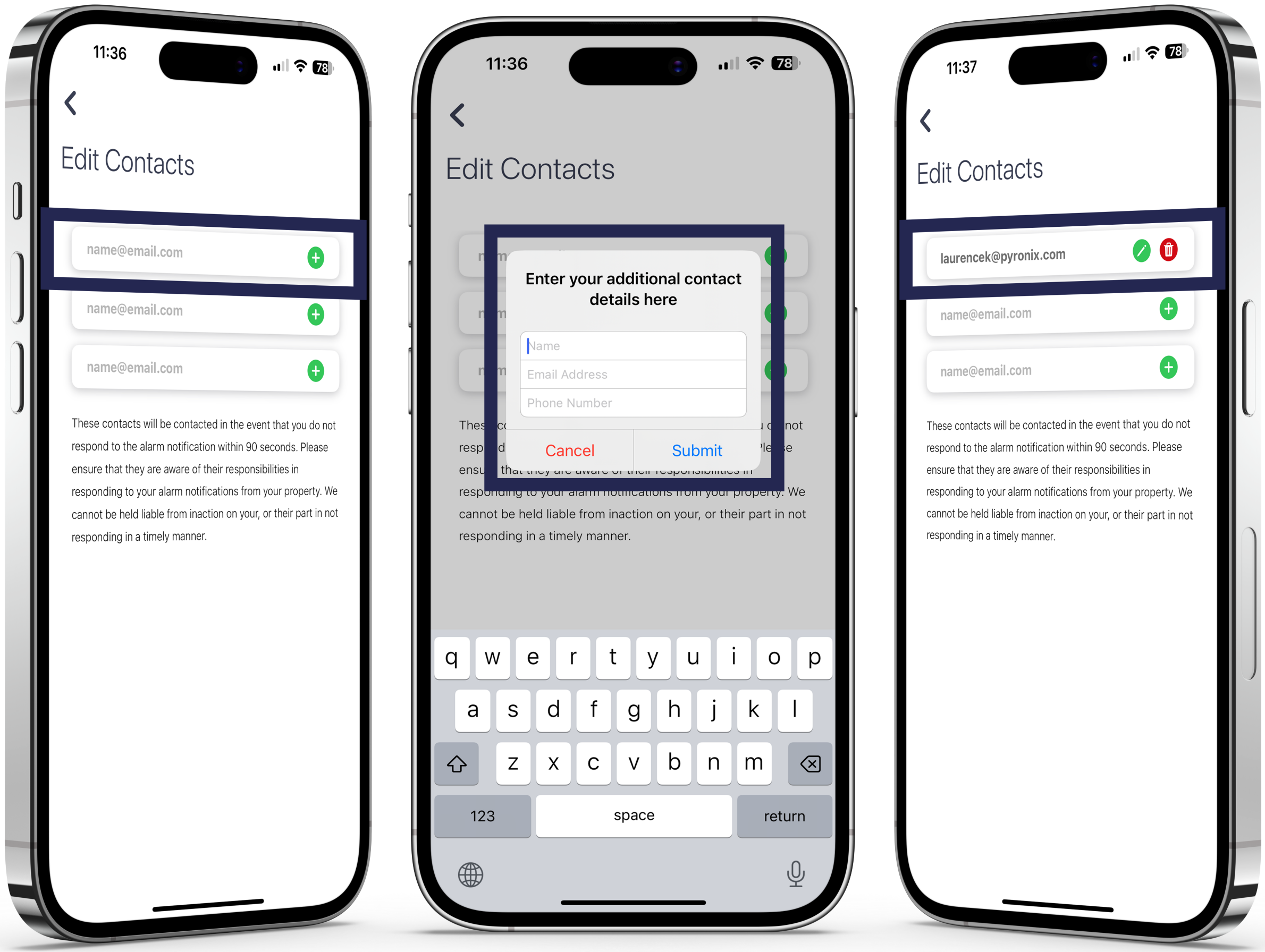
You can add up to three additional contacts authorised to request a guard to your property in case of an alarm.

Important: All additional contacts must have a PyronixCloud account and HomeControl2.0 installed on their smart device.

Follow the below steps to access your contacts.



Once there, enter the details of the contacts.



The contact's phone number is used by the attending guard only if there is an issue at your property and you are unavailable or unable to answer first.

